



A few weeks ago, Rob and I travelled to Park City, Utah, to attend the Becklar (Monitoring) Summit. We had the chance to join top dealers from across North America for two full days of education, thought leadership, and conversations about the future of protecting people and property. It was a valuable opportunity to learn, connect with colleagues, and reflect on the work we do every day.

One moment at the wrap-up dinner stood out. Part of the event that evening was an awards ceremony recognizing several top dealer partners across several categories. As the Becklar team began describing the recipient of the *We CARE First Award* (an award given to a dealer partner deeply invested in their communities, committed to supporting local families, and dedicated to strengthening the places they serve), I found myself thinking ... *"hey... that sounds like us."* I turned to Rob. He smiled knowingly. And then they said *"Huronia Alarm & Fire Security Inc. ..."* and I realized ... *"WHOA, they ARE talking about us!"*

This recognition means a great deal to us because it speaks to something at the heart of Huronia's identity. In 2025, our team supported organizations across Collingwood, Midland, and Muskoka in ways that mattered most to them, through fundraising, volunteer time, product and service donations, and hands-on support. Whether it was food security programs, women's shelters, hospice care, youth mentorship, environmental education, or arts and culture, each partnership reflected our belief that safety is about more than systems and monitoring. It's about caring for the people and communities we're privileged to serve.

I'm incredibly proud of our team for living these values every day, and grateful to our customers and partners for trusting us to protect what matters most. This award belongs to our entire team, and I'm thrilled to share this good news with our customers, suppliers, colleagues, and community partners.

~David P. Clark, President



Steve Richards (CEO, Becklar), David Clark (HAFS), Rob Thorburn Jr. (HAFS), Justin Bailey (President, Becklar)

HURONIA GOOD FRIDAY HOURS OF OPERATION

Please take note that Huronia will be **CLOSED** on Friday, April 3rd, 2026, and will re-open on Monday, April 6th. The monitoring station will remain open without interruption, and 24/7 emergency support is available if required.

SPRING RUNOFF AND FLOODING SEASON STARTS NOW: CHECK YOUR SUMP PUMP

Spring in Ontario brings melting snow, heavy rain, and fast-rising groundwater. Exactly the conditions that put sump pumps to the test. A well-maintained sump pump can prevent costly water damage, but a neglected one can overheat, fail, or even become a fire hazard. These updated reminders, based on guidance from local fire services and Ontario home safety best practices, can help keep your system running safely and reliably.

What to check:

1. Choose a pump with an automatic overheating shut-off.

Most modern sump pumps include a thermal overload switch that powers the unit down if the motor overheats. If your pump is an older model without this feature, it may be worth considering a replacement for (preferably) a submersible pump, which generally runs cooler and more quietly than pedestal (stem/column) styles.

2. Use a dedicated electrical circuit.

Plugging your sump pump into its own circuit helps ensure that if the motor shorts, the breaker will trip immediately, cutting power before heat can build up, potentially causing a fire.

3. Pay attention to early warning signs of sump pump problems.

Pumps that cycle on and off rapidly, make unusual noises, or run continuously may be signalling a mechanical issue, a stuck float, or a failing motor. Addressing problems early can prevent both flooding and electrical hazards.

4. Keep the area clear of combustibles.

Avoid storing flammable liquids (gasoline, paint thinner, or solvents) near the sump pit or pump motor. Heat from the motor or a short circuit can ignite nearby materials.

5. Inspect the sump pit for debris.

Look inside the pit and remove any visible debris, accumulated silt, or objects that could obstruct the float switch. Excess sediment can prevent the pump from activating when water levels rise.

6. Make sure the pump is level.

A tilted or unstable pump can cause the motor to strain or overheat internally. Confirm that the unit is sitting flat and secure at the bottom of the pit.

7. Maintain your battery backup system.

Spring storms often bring power outages. If your sump pump has a battery backup, check that the battery is charged, connections are clean, and the system is functioning properly.

Additional considerations ...

Check your discharge line and ensure it is free of ice, snow, and blockages so water can drain away from your foundation. Ontario's freeze-thaw cycles can clog or back up exterior lines.

Know your **municipal guidelines**. Many Ontario municipalities prohibit connecting sump pumps to sanitary sewer lines. Make sure your discharge is routed outdoors and away from your home's foundation.

Consider a **backwater valve**. While not part of the sump pump itself, a backwater valve can help prevent sewer backups during heavy spring rainfall, which, unfortunately, is an increasingly common issue in many Ontario communities.

A well-maintained sump pump is one of the simplest ways to protect your home from spring flooding and prevent avoidable fire risks. A few minutes of seasonal maintenance now can save you from costly damage and give you peace of mind as the spring thaw and rain begin.

STOP SPRING FLOODS BEFORE THEY START: SMART WATER PROTECTION FOR YOUR HOME

Spring has a way of surprising homeowners. Quick thaws, heavy downpours, and shifting groundwater can all create water problems when you least expect them. A well-maintained sump pump is a great start, but smart water monitoring adds an extra layer of protection when you need it most.

Why does smart water monitoring matter? Because even a small leak can cause major damage if it goes unnoticed. Smart water sensors and automatic shut-off valves detect issues early and respond instantly.

- Water sensors alert you the moment moisture is detected.
- Automatic shut-off valves can turn off your home's water supply to prevent flooding.
- 24/7 monitoring ensures help is on the way if you're not home.

This is especially valuable during spring storms, when rising groundwater and power outages increase the risk of water damage.

So, let's talk about incorporating smart home technology to help you manage leaks and avoid water damage. We're proud to partner with Alarm.com, whose smart home technology adds an extra layer of protection, especially during spring thaws. Alarm.com enhances water monitoring by giving homeowners instant alerts, remote control, and real-time insight into what's happening in the most vulnerable areas of the home, including:

- Instant leak alerts sent to your phone.
- Remote or automatic water shut-off when a leak is detected.
- Low-temperature alerts to help prevent frozen pipes.
- Event history to track recurring issues.
- Integration with your smart home, including cameras and automation rules.

These features give you real-time visibility into your home's most vulnerable areas, whether you're at work, travelling, or away for the long weekend, opening the cottage for the season.

To learn more about smart water sensors, automatic shut-off valves, or professionally monitored solutions for your home, [connect with our team](#). We're here to help you stay protected through the spring melt ... and beyond.

REMINDER: ADD HURONIA MONITORING & CUSTOMER SERVICE NUMBERS (& EMAILS) TO YOUR FAVOURITES

As part of our new partnership with Armstrongs (Canada) Monitoring, dispatching services are now handled by their team, but our contact numbers remain the same.

To report a false alarm or put your system on test, call the monitoring station at one of the following numbers:

1.888.363.9311 | 705.527.9311 | 705.444.2287 | 705.385.8395

Press 1 for false alarms, 2 to test your system. Have your **account number, service address, and passcode ready**.

For account updates (passcodes, call lists, vacation notices), email:

monitoring@huroniaalarms.com

Security Customer Service remains available at:

1.844.363.9311 | 705.792.9311 | 705.445.4444 | 705.645.4108 ext. 6623

Email: securityservice@huroniaalarms.com

Best Practices:

- Save **Huronia Alarms Monitoring** as a contact, and add these numbers:
 - Monitoring Station: 705.527.9311
 - Burglary Text Alerts: 587.609.5874
- Save **Huronia Alarms Customer Service** as a contact, and add these numbers:
 - 705.792.9311, ext. 6623
 - 705.445.4444, ext. 6623
 - 705.645.4108, ext. 6623
- Mark the contacts as favourites so calls/texts come through even on Do Not Disturb

[Click here to read the full release and best practices.](#)



Huronian Alarm & Fire Security Inc. | 233 Midland Avenue | Midland, ON L4R 3K1 CA

[Unsubscribe](#) | [Update Profile](#) | [Constant Contact Data Notice](#)



Try email marketing for free today!